

If you need help, call
0800 CENSUS
(0800 236 787)
or go to
www.census.govt.nz

Please complete your census forms on or before Tuesday 7 March 2023

Census is a nationwide survey of everyone in New Zealand. The information is used by government, councils, iwi, community groups, and businesses to make decisions that affect you, your family, and your community. The census is so important that your response is required by law.

You can complete your census forms online or on paper in English or te reo Māori. To complete the census online you will need a private access code. This will be located on a letter that your household will receive in the mail or from a census collector delivering census packs in your area.

You can ask a census collector, friend, or family member for assistance to read your household's private access code. If you would prefer to receive an access code by text (SMS) please call our census helpline on **0800 CENSUS (0800 236 787)** to ask for a new one to be texted to you. Or go to our website **www.census.govt.nz** to request a new access code.



Follow these steps to complete your census online:

- Go to **www.census.govt.nz** and select 'Start your census' to be taken to the online form.
- Answer the questions and select 'Submit' for each completed form.
- One person will need to complete a Household Setup form by answering a few questions about your household.
- One person will need to complete a Dwelling Form for your household.
- Each person staying on the night of Tuesday 7 March 2023 completes an Individual Form.
- Keep your access code until everyone in the household has completed their form.

If you prefer to complete your census using paper forms, call **0800 CENSUS (0800 236 787)** or complete an order form on **www.census.govt.nz** today and we will post them to you. Alternatively, you can request that a census collector come to your home and assist you to complete them. Paper forms are available in English standard print, English Large Print using 18pt Arial font, or in a standard print bilingual form in Te reo Māori and English.

Thank you for doing your part to help shape the future of New Zealand.

Yours sincerely,



Mark Sowden
Government Statistician

Turn over for
more information

More information

Why is my response important?

The census is the only nationwide survey that involves everyone and counts every dwelling in New Zealand. It shows us how our communities are changing, and helps government, councils, iwi, community groups, and businesses make decisions about services and infrastructure.

When should I complete my forms?

Complete your census forms now. We will follow up with you if you do not submit your forms.

Do I have to take part in the census?

Yes. A census form needs to be completed for every person in New Zealand, including anyone visiting New Zealand, and for every dwelling which is occupied on the night of Tuesday, 7 March 2023.

Is my information protected?

Yes. Stats NZ is the country's official data agency. Laws and the safeguards we put in place keep your information safe. Your information is protected by the Data and Statistics Act 2022 and the Privacy Act 2020. We protect your identity and do not identify individuals in published statistics or research. To help keep your information safe, do not share your household's access code.

What do I do if there is more than one dwelling at this address, such as a granny flat?

It is important that every dwelling in New Zealand is counted separately.

If there is another dwelling at this address that is occupied by a separate person or group of people, they need to complete their own set of forms. Call **0800 CENSUS (0800 236 787)** to request another access code or paper forms for that dwelling.

Will a census staff member be delivering paper forms to my house?

In some areas census collectors will be visiting households to deliver census packs with paper forms, along with a private access code to complete the census online. In other areas, households will receive a letter with an access code and may not receive paper forms. If you receive a letter without paper forms, you can ask us for them. Please call **0800 CENSUS (0800 236 787)** or go to **www.census.govt.nz** to request paper forms.

What if I need help with my forms, or have other questions?

Braille users can request copies of the census questions in Braille. There are three census forms available in Braille, an Individual Form, Dwelling Form and Guide Notes. We also have an Information Sheet about census web accessibility for screen reader users that is available in Braille.

All information related to the 2023 Census is available on our website in Audio and other alternate formats.

Visit **www.census.govt.nz** to access this information.

The census website is bilingual and when you visit for the first time, a pop-up box will ask you to select your default language. The choices are English or Te reo Māori. Once you have chosen your default language, the home page will be shown.

Information in Audio, Large Print, Braille, New Zealand Sign Language Videos and an Easy Read guide can be accessed through the languages button on the top right-hand side of the menu bar. Translated material in other languages can also be accessed there.

If you would prefer to receive a copy of the audio files on a CD or USB stick, please let us know.

From 6 February 2023, members of the public can contact our freephone helpline, by calling **0800 CENSUS (0800 236 787)**. The phone line will be open 7 days a week from 8 am to 10 pm.

If you speak a language that is not English, then you can ask for someone who speaks Te reo Māori, Samoan, Tongan, Mandarin, Cantonese, Korean, Hindi, or Punjabi.

If you are Deaf or hard of hearing, you can contact the census team through the New Zealand Relay service. You can call the New Zealand Relay Service on **0800 4 715 715** or visit their website **www.nzrelay.co.nz**.

How many forms do I need to complete?

- You need to answer a few questions about your household.
- You need to fill in one Dwelling Form for your household.
- Each person present in your household on the night of Tuesday, 7 March 2023 should fill out an Individual Form. For example, if four people usually live in your household, but two people will be away on Tuesday, 7 March 2023, and you have one visitor on Tuesday, 7 March 2023, then the three people in your home on Tuesday, 7 March 2023 should each complete an Individual Form.

Community locations where you can receive help to complete census

Locations in your local area may be able to provide support to you and provide internet access for you to complete the census online. Visit your local Citizens Advice Bureau, Library, Age Concern office, or Disability Information Centre for help to complete your census.

